Sample emergency protocol form

Phone calls:

-   Caller with acute chest pain, acute shortness of breath, fainting, stroke symptoms …………advise patient to call 911
-   when in doubt, ask Dr. Rock Star or err on the side of caution/ 911

Walk-ins:

-   Notify Dr. Rock Star immediately for:
    o   acute chest pain
    o   difficulty breathing, shortness of breath
    o   severe pain
    o   stroke symptoms (inability to speak, weakness, numbness)

911 protocol

-   Dr. Rock Star advises 911 call →

Front desk tasks:

-   Place 911 call
-   Print out patient demographic sheet
-   Make copy of EKG and any pertinent data requested by doctor or EMS team
-   Send delegate to meet EMS team downstairs and escort them up
-   Notify patient's family member/ friend if so requested

Nursing tasks:

-   Obtain EKG if pt is having chest pain
-   Get complete vital signs including O2 sat and pain scale
-   Bring O2 and tubing
-   Bring nebulizer and meds if wheezing
-   Bring aspirin, nitroglycerin into room